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ACCRETECH is one of the world's leading manufacturers of semiconductor production equipment as well as form and surface measuring systems. From our European headquarter in Munich, Germany and offices in France, Italy and Hungary; we oversee the entire European and Southern American market through a network of sales and customer service points.

In the context of our further expansion in the field of Customer Support, we are currently seeking for our office in Munich, a professionally experienced and customer-oriented

## Customer Support Engineer (m/w/d)

### Production equipment for the semiconductor industry

#### You can assume responsibility for these tasks:

- You are the direct contact person for our customers and work closely together with them. Based on a highly satisfied customer base, you share the responsibility for our entire Customer Support. You provide high-level technical expertise to customers concerning our high quality and innovative product lines, which may require further explanation. You report directly to the Service Manager Europe based in our Munich office
- Installation, maintenance, application and process support of CMP (Chemical Mechanical Planarizers) and Wafer Probers
- Implementation of hardware and software modifications
- Analysis, reporting and elimination of malfunctions

#### What we expect of you:

- Solid technical training in the fields of electrical engineering, mechatronics, mechanical engineering, etc., further training as a technician (or comparable) would be an advantage.
- Initial professional experience in the installation, service and application support of complex systems
- Your good technical training enables you to provide support for products and systems requiring explanation
- Independent planning and execution of field tests, error diagnosis and troubleshooting, identification of improvement possibilities
- Clean and structured documentation of the field tests
- Ability to work in a team, reliability and an independent way of working
- High willingness to travel around European territory, driving licence class B is mandatory
- Good written and spoken English skills, additional German would be an advantage

#### What you can expect from us:

- Independent and self-reliant work with space for individual development and design
- A varied and comprehensive working environment with growth potential
- Motivated and dynamic teams in an open corporate culture
- Company Car with private usage

We offer you a position with a diverse range of activities in a highly motivated team, opportunities for personal and professional growth. Company events, a lounge with kitchen, fresh fruit & drinks, employer's subsidies for lunch and public transport are of course a matter for us.

**Are you interested?** Then we look forward to receiving your informative and complete application documents by e-mail, stating the earliest possible starting date and your expected salary.